## **RETURN POLICY**

Last Update: September 24, 2019

## **Online Return and Exchange Polices**

SeeArch is happy to accept product returns or exchanges within 30 days of the date of purchase. The returned or exchanged product must be unused and returned in the original manufacturer packaging with the original product hang tags attached. All product returned or exchanged will be inspected upon its arrival at SeeArch.

Returned items that are not in new condition, missing tags, or outside 30 days may not be approved and/or may be subject to a 20% re-stocking fee. Canadian Customers have free returns or exchanges, including return shipping of the approved returned/exchanged product.

To submit a return or exchange send us an email at <u>info@seearch.ca</u> or call 1-833-733-2724. If approved by Seearch, a return shipping label will be provided. The product is to be sent to:

Seearch Inc., 86 Coady Avenue, Toronto ON M4M 2Y8, Canada.

## **Refunds (if applicable)**

Once your return is received and inspected, we will send you an email to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 15 days.